

Customer Case Study

Cistermiser

Website: www.cistermiser.co.uk

Company Overview

Cistermiser has a high quality range of products and solutions for greener and cleaner washrooms. This Berkshire-based company designs, develops, manufactures and supplies innovative, hands free and water saving washroom products including efficient, hydraulic and infrared flush control valves for industrial, commercial and public sector washroom environments.

The Challenge

Cistermiser wanted to build on its green product credentials by moving towards a paperless office operation. Every year, about 10,000 pieces of paper were printed, posted and filed; routine items such as invoices and purchase orders. Cistermiser also has two divisions and wanted specific stationery designs for each one.

The Solution

Graham Bayly at Uniq Systems recommended Spindle Professional for 6 users. Uniq implements Spindle Professional for its clients because it's fast and easy to implement and requires very little ongoing support. It's also very easy for the user who simply prints any document using their normal procedure. Spindle Professional then automatically handles document delivery, either to clients who want documents delivered electronically or to those who still prefer printed documents.

Uniq Systems assisted with the implementation by setting up document templates and document automation rules to allow different forms to be used for each of the two Cistermiser divisions. Uniq also provided training so that Cistermiser could be self sufficient and make any changes to automation rules or forms that might be needed in the future.

Cistermiser adds its own bespoke messages onto customer statements by using templates and automatically archives all documents as PDF files, in sequential order allowing for easy retrieval. The benefits have more than justified the initial investment in the solution and its implementation.



"It's so much more efficient and is very easy to use once it's been set up. We spend far less time on paperwork and can use that valuable time talking to our customers instead."

Stuart Johnson, Finance Director,
Cistermiser

The Results

- > Moves the company towards a paper-free operation
- > Saved £2,000 and 20 days a year in administration costs
- > Saved £6,000 on pre-printed stationery
- > Dramatically reduces manual paper handling – 10,000 fewer pieces of paper a year

What Cistermiser Has to Say

Finance Director Stuart Johnson confirms that Spindle Professional has allowed Cistermiser to move forward towards its goal – a greener and paper free office operation.

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Cistermiser Facts

Activity: Washroom products designer and manufacturer

Web: www.cistermiser.co.uk

Based: Reading, Berkshire

Reseller: Uniq Systems www.uniqsystems.co.uk

Key Benefits

Dramatically reduces costs - document delivery by email and fax

Creates a more professional image with your company logo and branding on outgoing documents

Saves money and waste - you can use plain paper in place of pre-printed stationery

Flexible - allows you to automatically add terms and conditions or seasonal or promotional messages

'Intelligent' - pre-programmed to fax, email, print or store your documents automatically for instant retrieval whenever you need them

Spindle Professional works with major accounting systems including Sage 50, Sage Line 100, Sage 200, Microsoft Dynamics NAV (Navision), Microsoft Dynamics GP (Great Plains), Pegasus Opera II, Access Accounts, SAP Business One and more. Also works with almost any application that will print, such as Microsoft Word, Excel, Access, ACT! and Crystal Reports.

Product Range

Spindle Professional is one of a range of products available from Draycir, specialists in document distribution and credit management solutions.



Spindle
PROFESSIONAL



Credit
HOUND



Credit
GUARDIAN

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